



ROAD & ACCIDENT ASSIST

Call **0861 467 966**
for 24-hour assistance



Download the Howdie Assist mobile application today from your App store.

Should Telkom lines be down for whatever reason, please call 083 307 5707 for roadside assistance.

Members have access to:

In the event of a roadside emergency (*limited up to R500 per incident*):

- **Flat battery - jump start only** (replacement of battery for the member's account)
- **Flat tyre** (help with change of tyre)
- **Keys locked in vehicle** (unlocking only)
- **Fuel assistance** (limited to five liters per incident)
- **Minor roadside-running repairs** (electrical, coil, immobilizer etc.)
- **Transmission of urgent messages**

www.howdie.co.za.

An authorised Financial Services Provider



TOW IN

Tow-in service to the nearest approved dealership (if under warranty), repair centre or panel beater in the event of:

- Mechanical breakdown - covered up to 100km
- Electrical breakdown - covered up to 100km
- Accident damage - cost covered by the Insurer



COURTESY TRANSPORT

Where the vehicle needs to be towed to a repairer, we will arrange for the occupants of the vehicle to be transported to a nominated destination where the breakdown has occurred within a 40km radius of your normal place of residence.



HOTEL ACCOMMODATION

Where the breakdown has occurred outside a radius of 100 km from your normal place of residence, resulting in an overnight delay, we will arrange hotel accommodation for the occupants of the vehicle (up to a maximum of four people). Cover up to R1 500.



RENTAL

If the circumstances of the problem entitles you to the hotel accommodation benefit but you would prefer to continue with your journey immediately, we will arrange for a rental car to enable you to reach your destination, subject to your qualifying for a rental vehicle in terms of the car rental companies general terms and conditions.

The costs incurred will be confined to rental charges; delivery and collection of the hire vehicle, and the car must be surrendered on arrival at your destination. Cover up to R500 and subject to availability.



VEHICLE REPATRIATION

In the event of a member's vehicle being left for repairs, we will pay up to R500 for 24-hour, Group-B car rental or a flight ticket to collect the vehicle after repairs. Alternatively, should the vehicle have been towed to a dealership closer to the member's place of residence, we will supplement the additional tow costs with the costs of car rental.

Overall annual limit of R5000 per policy

***Please note:** This cover excludes all vehicles over 3 500kg. A member will not be entitled to service where the vehicle is not a roadworthy condition. Any costs incurred through arrangements made by the member without prior authorisation shall not be reimbursed. Assistance is only available in South Africa, Lesotho and Swaziland.

Subject to underwriting and acceptance criteria. This information sheet outlines the standard range of relevant and effective solutions we cover. However, Howdie's proactive approach means we are constantly tailoring innovative variants to meet unique requirements, so please check with us for the latest updates.