



## **HOWDIE – INSPIRE POLICY EXCESS AND LIMIT SECTION**

#### Pay-out will not exceed the applicable limit. You must still prove your loss.

### All excesses are per section per claim.

If you claim under more than one cover section because of the same event, you only have to pay the highest excess (basic excess plus the total of any additional and voluntary/compulsory excesses as applicable) under all the cover sections.

The basic excess becomes Nil when the policyholder is aged 55 or older, unless the policyholder opts to pay a voluntary excess, as stated in the Schedule. In the Motor section, this applies if the driver at the time of the accident is aged 55 or older. If the driver is under the age of 55 years old, the basic excess of R5 000 will apply.

Any cover included in your policy wording which is not shown in this document, is limited to the applicable section's sum insured and the relevant basic excess applies.

#### Version 3.5.12 - 4 November 2024

Section/Sub-section	Under 55 Excess	55 and over Excess	Limit
How to claim			
Claim procedure at your own expense	Nil	Nil	R20 000

	Buildings		
How much we pay			
Basic excess	R1 000 or Nil if selected in the Schedule	Nil	Sum insured
What we cover you for			
Leaks, flooding:			
Geysers			
<ul> <li>Damage to electrical geysers</li> </ul>			
<ul> <li>If authorised by us</li> </ul>			Actual cost
<ul> <li>If not authorised by us:</li> </ul>			
o 50 – 150 litre			R13 000
o 200 litre			R15 000
o 250 litre	R500	Nil	R22 000
<ul> <li>Damage to solar geysers</li> </ul>			
If authorised by us			Actual cost
<ul> <li>If not authorised by us:</li> </ul>			
o 150 – 200 litre			R30 000
o 300 litre			R43 000
Other water heating apparatus	R500		Sum insured
Individual components	Nil		Sum insured
Limited pay-out – unoccupied outbuilding	gs		
Subsidence, landslip or ground heave – limited cover	Basic excess	Nil	Sum insured
<ul> <li>Limited pay-out for outbuildings, minimum security requirements not in place and no forced entry or exit</li> </ul>	Basic excess	Nil	R20 000



Section/Sub-section	Under 55 Excess	55 and over Excess	Limit
We also cover you for			
Accidental damage to buildings	R1 000	R1 000	Sum insured
Accidental damage to fixed machinery:			
Gate motor or garage-door motor			Actual cost
Any other fixed machinery	R1 000	R1 000	R10 000
Accidental death	Nil	Nil	R50 000 per person 6 years and older
			R20 000 per child younger than 6 years
Acts by tenants	Nil	Nil	Sum insured
Alternative accommodation or loss of rent	Nil	Nil	25% of sum insured
Cover during property transfer	Basic excess	Nil	New property value
Damage to garden	Nil	Nil	R50 000
Demolition and professional fees	Nil	Nil	25% of sum insured
Domestic and wild animals	R500	Nil	R20 000
Emergency-services expenses	Nil	Nil	Actual cost
Glass and sanitary-ware	R500	Nil	25% of sum insured
Holiday letting	Basic excess	Nil	Sum insured
<ul> <li>Trauma counselling</li> </ul>	Nil	Nil	R10 000 per person
<ul> <li>Home improvements</li> <li>Alterations, renovations and additions</li> <li>Theft of building materials and fittings</li> <li>Temporary removal of fixtures</li> </ul>	Nil	Nil	25% of sum insured R50 000 10% of sum insured, maximum R250 000
Imminent danger security costs	Nil	Nil	R25 000
Keys, locks and remote controls	Nil	Nil	Actual cost
Medical benefit	Nil	Nil	R10 000
Pest contamination	Nil	Nil	R25 000
Power surge			
<ul> <li>No surge arrester installed</li> </ul>	10% of claim, minimum R3 500	10% of claim, minimum R3 500	Maximum R50 000 in each 12-month period of insurance
<ul> <li>Power surge arrester installed on the distribution board</li> </ul>	Nil	Nil	Sum insured
Professional cleaning services	Nil	Nil	R25 000
Public supply or mains connections	Nil	Nil	Repair cost
Removal of fallen trees	Nil	Nil	R15 000 (Limited to one claim in any 12-month period)
Restoring of soil	Nil	Nil	Actual cost
Security guards	Nil	Nil	R25 000
Temporary emergency measures	Nil	Nil	R50 000
Tracing of water leaks	R500	Nil	R100 000



Section/Sub-section	Under 55 Excess	55 and over Excess	Limit
Trauma counselling benefit	Nil	Nil	R15 000 per person
Water leakage from underground pipes	Nil	Nil	R25 000 Maximum 2 claims in 12 months
Wheelchair- and disability-friendly alterations	Nil	Nil	R100 000
Additional cover you can choose			
Accidental damage to fixed machinery – increased cover	10% of claim, minimum R500	Nil	R20 000
Geyser – extended cover	Nil	Nil	R10 000
Subsidence, landslip or ground heave – extended cover	Basic excess	Nil	Sum insured
Keys, locks and remote controls – increased cover	R500	Nil	R20 000
Your specific responsibilities			
Notify us about any improvements to your home	Basic excess	Nil	25% of sum insured

Household contents			
How much we pay			
Basic excess	R1 000 or Nil if selected in the Schedule	Nil	Sum insured
Any telecommunication devices such as cell phones (excluding accessories)	10% of claim, minimum R500	Nil	Sum insured
What we cover you for			
Jewellery, watches, rugs, art, etc.	Basic excess	Nil	33.33% of sum insured
Theft – Limited pay-out:			
<ul> <li>Theft from your outbuildings if you do not have minimum security requirements in place and there are clear signs of forced entry or exit</li> </ul>	Basic excess	Nil	R10 000 if unoccupied, R50 000 if occupied
<ul> <li>Theft from any other home or educational institution where there are clear signs of forced entry or exit</li> </ul>	Basic excess	Nil	R50 000
- Theft of outdoor furniture, etc.	Basic excess	Nil	R20 000
Theft – Limited pay-out following forced of	entry or exit from:		
<ul> <li>Your place of employment or from furniture storage</li> </ul>	Basic excess	Nil	R10 000
<ul> <li>Your private home or outbuildings if lent, let or sub-let</li> </ul>	Basic excess	Nil	R10 000
<ul> <li>An unattended vehicle, or from the vehicle you are driving from a place of purchase, repair or renovation</li> </ul>	Basic excess	Nil	R5 000



Section/Sub-section	Under 55 Excess	55 and over Excess	Limit
We also cover you for			
Accidental damage:			
<ul> <li>Audio-visual equipment, aerials, satellite dishes, and glass</li> </ul>	Basic excess	Nil	Sum insured
Accidental death	Nil	Nil	R50 000 per person 6 years and older
			R20 000 per child younger than 6 years
Acts by tenants	Nil	Nil	Sum insured
Alternative accommodation or loss of rent	Nil	Nil	25% of sum insured
Baggage cover	Basic excess	Nil	R5 000
Clearing-up costs	Nil	Nil	Actual costs
Credit/debit-card fraud	Nil	Nil	R5 000
Damage to guests' property	Nil	Nil	R50 000
Domestic and wild animals	R500	Nil	Sum insured
Domestic employee's property	Nil	Nil	R50 000
Emergency-services expenses	Nil	Nil	Actual costs
Garden damage	Nil	Nil	R50 000
Hole-in-one (golf) or full-house (bowls) & SA record  - Hole-in-one or full-house			R15 000 in any
- SA record	Nil	Nil	12-month period R15 000 in one calendar month, limited to a maximum of three records in any 12-month period
Holiday letting:	Basic excess	Nil	Sum insured
<ul> <li>Accidental damage</li> </ul>	Basic excess	Nil	R50 000
<ul> <li>Trauma counselling</li> </ul>	Nil	Nil	R10 000 per person
Increase in sum insured over holiday season	Basic excess	Nil	20% of sum insured
Imminent danger security costs	Nil	Nil	R25 000
Important documents	Nil	Nil	R25 000
Jewellery and watches			
<ul> <li>Lack of proof of purchase</li> </ul>			R10 000
<ul> <li>Safe warranty</li> </ul>			R75 000
<ul> <li>Unattended vehicle/building with no forced entry</li> </ul>	Basic excess	Nil	R5 000
<ul> <li>Jewellery items under R10 000 not in safe accumulation limit of R75 000 will apply</li> </ul>			R75 000
Keys, locks and remote controls	R500	Nil	Actual cost



Section/Sub-section	Under 55 Excess	55 and over Excess	Limit
Money:			
Any insured event except theft			R50 000
Theft if no forcible or violent entry	Nil	Nil	R5 000
Theft with forcible or violent entry			113 000
• In a safe			R50 000
Not in a safe	Nil	Nil	R5 000
Office contents	Basic excess	Nil	R250 000
Pest contamination	Nil	Nil	R25 000
Professional cleaning services	Nil	Nil	R25 000
Power surge			
<ul> <li>No surge arrester installed</li> </ul>	10% of claim, minimum R3 500	10% of claim, minimum R3 500	Maximum R50 000 in each 12-month period of insurance
<ul> <li>Power surge arrester installed on the distribution board</li> </ul>	Nil	Nil	Sum insured
Removal of contents	Basic excess	Nil	Sum insured
Restoration of data	Nil	Nil	R25 000
Security guards	Nil	Nil	R25 000
Spoiling of food in fridge and freezer			
<ul> <li>Cost to cover spoilt contents</li> </ul>			R50 000
<ul> <li>Contamination or odour</li> </ul>	Nil	Nil	R100 000
Stamp or coin collections	Nil	Nil	R10 000
Temporary emergency measures	Basic excess	Nil	R50 000
Tracing of water leaks	R500	Nil	R10 000
Trauma counselling benefit	Nil	Nil	R15 000 per person
Veterinary expenses and medical benefit	Nil	Nil	R50 000
Water leakage from underground pipes	Nil	Nil	R10 000
Wheelchair- and disability-friendly alterations	Nil	Nil	R50 000
Additional cover you can choose			
Home-based business stock	Basic excess	Nil	Specified sum insured
Keys, locks and remote controls – increased cover	R500	Nil	R20 000
Subsidence, landslip or ground heave – extended cover	Basic excess	Nil	Sum insured
Your specific responsibilities			
Provide us with a valuation certificate – any item above the value of R10 000	Basic excess	Nil	If no valuation certificate provided, R10 000 maximum pay-out per item



Section/Sub-section	Under 55	55 and over	Limit
	Excess	Excess	

	All Risks		
What we cover you for			
Basic excess	Refer to schedule	Nil	Sum insured
Remote blocking – specified property			
CCTV footage available	Basic excess	Nil	75% of claim
CCTV footage not available	Basic excess	Nil	50% of claim up to a maximum of R20 000 (whichever is the lesser)
Remote blocking – unspecified property			
CCTV footage available	Basic excess	Nil	50% of claim up to a maximum of R5 000
CCTV footage not available	Basic excess	Nil	No cover
How much we pay		1	
Unspecified property			
Asset all risk cover automatic inclusion	Basic excess	Nil	
<ul><li>Power surge</li></ul>	10% of claim, minimum R3 500	10% of claim, minimum R3 500	Sum insured
<b>Specified property</b> (including sports equipment while in use)	Basic excess	Nil	Specified sum insured
<ul> <li>Pedal-cycle or any parts when left unattended:</li> </ul>			
<ul> <li>securely locked with a lock, chain or cable</li> </ul>	Basic excess	Nil	Specified sum insured
<ul> <li>not securely locked with a lock, chain or cable</li> </ul>	Basic excess	10% of claim, minimum R500	R20 000
<ul><li>Power surge</li></ul>	10% of claim, minimum R3 500	10% of claim, minimum R3 500	Specified sum insured
<ul> <li>Any telecommunication devices such as cell phones (excluding accessories)</li> </ul>	10% of claim, minimum R500	Nil	Specified sum insured
Personal computers – extended cover for laptops and desktops	Basic excess	Nil	Specified sum insured
Items kept in a vault or safety deposit box – temporarily removed	10% of claim, minimum R500	Nil	25% of the value of all the items kept in the vault or safety deposit box
Your specific responsibilities			
Keep jewellery and watches in a safe – above the value of R75 000	Basic excess	Nil	If not kept in a safe, limited to a maximum of R75 000 for any one claim
Provide us with a valuation certificate – any item above the value of R10 000	Basic excess	Nil	If no valuation certificate provided, R10 000 maximum pay-out per item



Section/Sub-section	Under 55	55 and over	Limit
	Excess	Excess	

Personal liability			
What we cover you for			
General personal liability	Nil	Nil	Sum insured
Tenant's personal liability	Nil	Nil	Sum insured
Property owner's liability	Nil	Nil	Sum insured
<ul> <li>Towards paying guests</li> </ul>	Nil	Nil	R5 000 000
Spread of fire liability	Nil	Nil	Sum insured or R5 000 000 if you live on a farm, plot or smallholding

Security-related liability:	Excess	<b>Limit:</b> Sum insured up to R1 000 000	<b>Limit:</b> Sum insured up to R20 000 000
<ul> <li>Wrongful arrest</li> </ul>	Nil	R50 000	R150 000
<ul> <li>Activities of your security company</li> </ul>	Nil	R50 000	R3 000 000
Electric fence	Nil	R50 000	R1 000 000
Extended personal liability	Nil	Nil	Sum insured

# Cyber insurance

There are five cover options available. The limits that apply to you will be as per the cover option you selected and shown in your schedule.

The following annual claim limits apply per cover option:

- Mega R25 000
- Giga R50 000
- Tera R100 000
- Peta R150 000
- Exa R250 000

Mega cover option:			
<ul><li>Theft of funds</li></ul>	Nil	Nil	R25 000
Giga cover option:			
<ul> <li>Theft of funds</li> </ul>	Nil	Nil	R50 000
<ul> <li>Identity theft</li> </ul>	Nil	Nil	R20 000
<ul> <li>Data restoration and malware decontamination</li> </ul>	R1 000	R1 000	R20 000
<ul> <li>Cyber bullying</li> </ul>	Nil	Nil	R20 000
Trauma benefit	Nil	Nil	R5 000
<ul> <li>Additional school costs</li> </ul>	Nil	Nil	R5 000
<ul> <li>Cyber extortion</li> </ul>	Nil	Nil	R5 000



Se	ction/Sub-section	Under 55 Excess	55 and over Excess	Limit
Tei	ra cover option:			
_	Theft of funds	Nil	Nil	R100 000
_	Identity theft	Nil	Nil	R50 000
_	Data restoration and malware decontamination	R1 000	R1 000	R25 000
_	Cyber bullying	Nil	Nil	R25 000
	Trauma benefit	Nil	Nil	R5 000
	Additional school costs	Nil	Nil	R5 000
_	Cyber extortion	Nil	Nil	R5 000
_	Online sales and shopping	Nil	Nil	R1 000
Pe	ta cover option:			
_	Theft of funds	Nil	Nil	R150 000
_	Identity theft	Nil	Nil	R50 000
_	Data restoration and malware decontamination	R1 000	R1 000	R25 000
_	Cyber bullying	Nil	Nil	R25 000
	Trauma benefit	Nil	Nil	R5 000
	Additional school costs	Nil	Nil	R5 000
-	Cyber extortion	Nil	Nil	R10 000
-	Online sales and shopping	Nil	Nil	R2 500
_	Express kidnapping	R1 000	R1 000	R50 000
Pe	ta cover option:			
-	Theft of funds	Nil	Nil	R250 000
_	Identity theft	Nil	Nil	R50 000
_	Data restoration and malware decontamination	R1 000	R1 000	R25 000
_	Cyber bullying	Nil	Nil	R50 000
	Trauma benefit	Nil	Nil	R5 000
	Additional school costs	Nil	Nil	R5 000
_	Cyber extortion	Nil	Nil	R25 000
_	Online sales and shopping	Nil	Nil	R5 000
_	Express kidnapping	R1 000	R1 000	R100 000
-	Data and privacy breach by a third party	Nil	Nil	R100 000
-	Third party liability	Nil	Nil	R10 000

Legal costs				
Paying out after a claim				
Legal costs cover is subject to 90 days w	aiting period			
Legal costs	R1 000	Nil	Specified sum insured	
Identity theft	Nil	Nil	R10 000	



Section/Sub-section	Under 55	55 and over	Limit
	Excess	Excess	

Personal accident			
Paying out after a claim			
Death			Sum insured
<ul> <li>Children 6 months and older, but younger than 6 years</li> </ul>	Nil	Nil	R20 000
<ul> <li>Children 6 years and older, but younger than 14 years</li> </ul>	IVII	IVII	R50 000
Medical benefit	Nil	Nil	Sum insured
Disability	Nil	Nil	Sum insured stated in the disability table
What we cover you for			
Bodily injury	Nil	Nil	Actual cost
Disappearance	Nil	Nil	Death benefit sum insured
Bereavement benefit	Nil	Nil	R10 000
Hospital benefit	Nil	Nil	R1 000 per day, maximum R20 000 in any 12-month period
Life support machinery	Nil	Nil	R100 000 per person
Mobility cover	Nil	Nil	R150 000 per person
Rehabilitation costs	Nil	Nil	R150 000 per person
Return of a body	Nil	Nil	R75 000 per person
Return of an injured person	Nil	Nil	R150 000 per person
Search and rescue	Nil	Nil	R100 000 per person, up to a maximum of R500 000 per incident and up to a maximum of R500 000 in any 12-month period
Trauma counselling	Nil	Nil	R1 000 per visit, maximum R10 000 per person per incident. Maximum R100 000 in any 12-month period



Section/Sub-section	Under 55 Excess	55 and over Excess	Limit
	Motor		
Paying out after a claim			
Basic excess  Note: the over 55 excess applies if the driver at the time of the accident is 55 and over.	Selected excess in the Schedule	Nil	Sum insured
Hail damage	Basic excess	Nil	Sum insured
Non-regular driver – additional excess			
<ul><li>Driver's licence less than 2 years and/or</li><li>Under 25 years old</li></ul>	5% of claim, minimum R1 000	5% of claim, minimum R1 000	Sum insured
Theft/hijack	'		
If a tracking device is a requirement for your below will not be applicable.	vehicle then it will be no	ted on your policy sche	dule, and the excess
Without early-warning or radio	Basic excess	5% of claim	
<ul><li>frequency tracking device</li><li>With early-warning or radio frequency tracking device</li></ul>	plus 5% of claim Nil	Nil	Sum insured
Tracking device not activated – additional excess	5% of claim	5% of claim	Sum insured
How much we pay			
If a part is not available	Nil	Nil	R5 000
How we handle claims in neighbouring countries (Repatriation)	Nil	Nil	R20 000
Liability to third parties			
– Vehicle			Sum insured
<ul> <li>Golf cart, quad-bike, motorised lawnmower and three-wheeled vehicle</li> </ul>	Nil	Nil	R1 000 000
	Comprehensive cover	r	
Specified sound equipment	Basic excess	Nil	Specified sum insured
Specified accessories	Basic excess	Nil	Specified sum insured
Winscreen, fitted glass and lights:			
<ul> <li>Replacement – Generic glass</li> </ul>	10% of claim, minimum R250	Nil	If authorised by us: R50 000
<ul> <li>Replacement – Other glass</li> </ul>	25% of claim, minimum R500	25% of claim, minimum R500	If not authorised by us: R15 000
<ul> <li>Repair (Windscreen and fitted glass)</li> </ul>	Nil	Nil	Actual cost
<ul> <li>Head-, tail – or spotlight glass damage</li> </ul>	5% of claim, minimum R1 200	Nil	Sum insured
Safeguarding your vehicle:			
Towing and storage after an insured event:			
<ul><li>With our permission (SA)</li><li>Without our permission (SA)</li></ul>	Nil	Nil	Actual cost R4 400



Section/Sub-section	Under 55 Excess	55 and over Excess	Limit
Towing after a mechanical or electrical breakdown:			
With our permission	N.C.	N. I	Actual cost
Without our permission	Nil	Nil	R1 850
We also cover you for			
Motorised caravan contents	Nil	Nil	R5 000
Courtesy (substitute) vehicle	Basic excess	Nil	Sum insured
Child car seat	Nil	Nil	R10 000
Damage due to vermin or domestic animals	Basic excess	Nil	Sum insured
Delivery after repairs	Nil	Nil	Actual cost
Emergency hotel expenses	Nil	Nil	Three days' hotel expenses, maximum R3 000 per day
Emergency repairs	Nil	Nil	R15 000
Emergency-services expenses	Nil	Nil	Actual cost
Keys, locks and remote controls	R500	Nil	Actual cost
Medical benefit	Nil	Nil	R1 000 per day, maximum R20 000 per person, in any 12-month period
Theft of spare wheels (fixed to the outside of a vehicle):			
<ul> <li>With factory fitted or VESA approved wheel-lock</li> </ul>	Nil	Nil	R10 000
<ul> <li>Without factory fitted or VESA approved wheel-lock</li> </ul>	R2 500	R2 500	R10 000
Transit cover	Basic excess	Nil	Sum insured
Trauma counselling	Nil	Nil	R15 000 per person
Vehicle rental excess	Nil	Nil	R20 000
Wheelchair- and disability-friendly alterations	Nil	Nil	R100 000
Wreckage removal	Nil	Nil	Actual cost
Additional cover you can choose			
Car hire	Nil	Nil	As selected in the Schedule
Extension of liability	Nil	Nil	R1 000 000
Keys, locks and remote controls – increased cover	R500	Nil	R20 000
Paying off your vehicle	Nil	Nil	Percentage selected in the Schedule



Section/Sub-section	Under 55 Excess	55 and over Excess	Limit
Γ			
4x4 cover:  – Emergency accommodation	Nil	Nil	R1 000 per person per day for up to 4 persons, total maximum of R16 000
<ul> <li>First aid equipment</li> </ul>	Nil	Nil	R2 500
Fitted winch equipment	Basic excess	Nil	R20 000
– Luggage	Nil	Nil	R10 000
<ul> <li>Aftermarket accessories and equipment</li> </ul>	Nil	Nil	R25 000
<ul> <li>Head-, tail- and spotlights</li> </ul>	R1 000	Nil	R10 000
<ul> <li>Personal documents</li> </ul>	Nil	Nil	R5 000
<ul> <li>Tools – not standard to vehicle</li> </ul>	Nil	Nil	R5 000
TI	hird party, fire and the	eft	
Specified sound equipment	Basic excess	Nil	Specified sum insured
Specified accessories	Basic excess	Nil	Specified sum insured
Safeguarding your vehicle:			
Towing and storage after fire or attempted theft:			
<ul> <li>With our permission (SA)</li> </ul>	Nil	Nil	Actual cost
Without our permission (SA)	INII	IVII	R4 400
Towing after a mechanical or electrical breakdown:			
With our permission	NII	NI:I	Actual cost
Without our permission	Nil	Nil	R1 850
We also cover you for			
Theft of spare wheels (fixed to the outside of a vehicle):			
<ul> <li>With factory fitted or VESA approved wheel-lock</li> </ul>	Nil	Nil	R10 000
<ul> <li>Without factory fitted or VESA approved wheel-lock</li> </ul>	R2 500	R2 500	R10 000
Trauma counselling	Nil	Nil	R15 000 per person
Additional cover you can choose			
Car hire	Nil	Nil	As selected in the Schedule
Extension of liability	Nil	Nil	R1 000 000
Keys, locks and remote controls – increased cover	R500	Nil	R20 000



Section/Sub-section	Under 55	55 and over	Limit
	Excess	Excess	

	Motorcycle		
Paying out after a claim	•		
Basic excess  Note: the over 55 excess applies if the driver at the time of the accident is 55 and over.	R3 000	Nil	Sum insured
	Comprehensive cover	r	
Specified sound equipment	Basic excess	Nil	Specified sum insured
Specified accessories	Basic excess	Nil	Specified sum insured
Window glass:			
Replacement – Generic glass	10% of claim, minimum R250	Nil	If authorised by us: R50 000
<ul> <li>Replacement – Other glass</li> </ul>	25% of claim, minimum R500	25% of claim, minimum R500	If not authorised by us: R15 000
– Repair	Nil	Nil	Actual cost
Safeguarding your motorcycle:			
Towing and storage after fire or attempted theft:			
With our permission (SA)	Nil	Nil	Actual cost
<ul> <li>Without our permission (SA)</li> </ul>			R4 400
Towing after a mechanical or electrical breakdown:			
<ul> <li>With our permission</li> </ul>	Nil	Nil	Actual cost
Without our permission	IVII	IVII	R1 850
We also cover you for			
Delivery after repairs	Nil	Nil	Actual cost
Emergency hotel expenses	Nil	Nil	Three days' hotel expenses, maximum R3 000 per day
Emergency repairs	Nil	Nil	R15 000
Emergency-services expenses	Nil	Nil	Actual cost
Keys, locks and remote controls	R500	Nil	Actual cost
Medical benefit	Nil	Nil	R1 000 per day, maximum R20 000 per person in any 12 month period
Trauma counselling	Nil	Nil	R10 000 per person
Т	hird party, fire and the	eft	
Safeguarding your motorcycle:  Towing and storage after fire or attempted theft:			
<ul><li>With our permission (SA)</li><li>Without our permission (SA)</li></ul>	Nil	Nil	Actual cost R4 400



Section/Sub-section	Under 55 Excess	55 and over Excess	Limit
Towing after a mechanical or electrical breakdown:			
<ul><li>With our permission</li><li>Without our permission</li></ul>	Nil	Nil	Actual cost R1 850

Caravan and trailer					
Paying out after a claim					
Basic excess	5% of claim, minimum R500	Nil	Sum insured		
	Comprehensive cove	r			
Window glass (caravan):					
<ul> <li>Replacement – Generic glass</li> </ul>	10% of claim, minimum R250	Nil	If authorised by us: R50 000		
<ul> <li>Replacement – Other glass</li> </ul>	25% of claim, minimum R500	25% of claim, minimum R500	If not authorised by us: R15 000		
– Repair	Nil	Nil	Actual cost		
Safeguarding your caravan/trailer:					
Towing and storage after fire or attempted theft:					
– With our permission (SA)	Nil	Nil	Actual cost		
<ul> <li>Without our permission (SA)</li> </ul>	INII	IVII	R4 400		
We also cover you for					
Caravan and trailer contents	Nil	Nil	R5 000		
Delivery after repairs	Nil	Nil	Actual cost		
Emergency hotel expenses	Nil	Nil	Three days' hotel expenses, maximum R3 000 per day		
Emergency repairs	Nil	Nil	R15 000		
Emergency-services expenses	Nil	Nil	Actual cost		
Keys, locks and remote controls	R500	Nil	Actual cost		
Additional cover you can choose					
Caravan and trailer contents – increased cover	Nil	Nil	Specified sum insured		
Keys, locks and remote controls – increased cover	R500	Nil	R20 000		
Paying off your caravan/trailer	Basic Excess	Nil	Percentage selected in the Schedule		
Т	Third party, fire and theft				
Specified sound equipment (caravan)	Nil	Nil	Specified sum insured		
Specified accessories	Basic excess	Nil	Specified sum insured		

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Section/Sub-section	Under 55 Excess	55 and over Excess	Limit
Safeguarding your caravan/trailer:			
Towing and storage after fire or attempted theft:			
<ul><li>With our permission (SA)</li><li>Without our permission (SA)</li></ul>	Nil	Nil	Actual cost R4 400

	Pleasure-craft		
Paying out after a claim			
Basic excess	R3 000	Nil	Sum insured
Specified accessories	5% of claim, minimum R500	Nil	Specified sum insured
Window glass:			
<ul> <li>Replacement – Generic glass</li> </ul>	10% of claim, minimum R250	Nil	If authorised by us: R50 000
<ul> <li>Replacement – Other glass</li> </ul>	25% of claim, minimum R500	25% of claim, minimum R500	If not authorised by us: R15 000
– Repair	Nil	Nil	Actual cost
Liability to third parties	Nil	Nil	R5 000 000
How much we pay			
How we handle claims in neighbouring countries (Repatriation)	Nil	Nil	R50 000
We also cover you for			
Cost of importing parts	Nil	Nil	10% of sum insured
Damage due to vermin or animals	Basic excess	Nil	Sum insured
Delivery after repairs	Nil	Nil	Actual cost
Emergency accommodation	Nil	Nil	R3 000 per day, maximum 3 days
Emergency and salvage expenses	Nil	Nil	Actual cost
Emergency repairs	Nil	Nil	R15 000
Keys, locks and remote controls	R500	Nil	Actual cost
Locating and assessing	Nil	Nil	20% of sum insured
Medical benefit	Nil	Nil	R10 000
Transit cover	Basic excess	Nil	Sum insured
Trauma counselling benefit	Nil	Nil	R10 000 per person
Tow-and-assist	Nil	Nil	R10 000
Paying off your pleasure-craft	Basic Excess	Nil	Percentage selected in the Schedule

Additional excess					
Any additional excess stated in the Schedule	As stated in the Schedule	As stated in the Schedule			

Underwritten by The Hollard Insurance Company Limited (Reg. No. 1952/003004/06), a Licensed Non-Life Insurer and an authorised Financial Services Provider