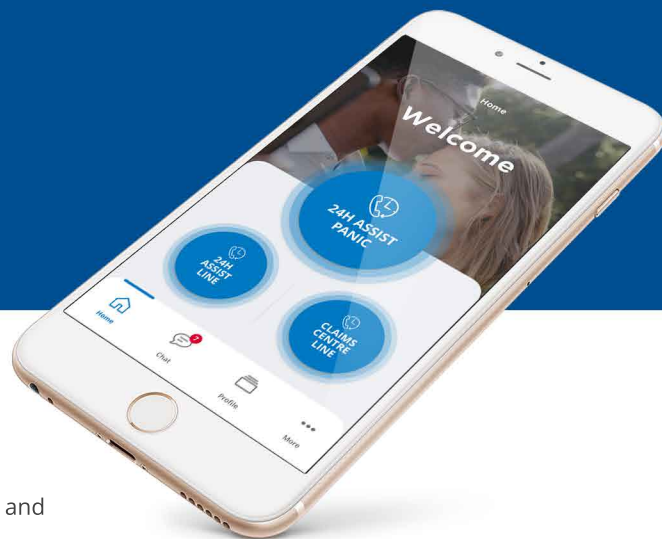


STEP-BY-STEP GUIDE

to the Howdie Assist App



1 Loading of Members

Global Choices receives member information from the client and then proceeds to load them on the Howdie Assist App.

2 Search for Howdie Assist

Download the App from respective app store.



3 Open the Howdie Assist App

Open the App in order to begin the login process.

4 Main Member Login

- Open the App
- Enter your mobile, ID or Policy number
- You will receive an OTP via SMS
- Enter OTP and select Login
- You will be navigated to the home page



5 OTP not received



Should you not receive an OTP, navigate back to the Login page by clicking on 'OTP Received? No' below the Login button. This will take you back to the Login page where you can input your detail again to request OTP.

Having technical difficulties?

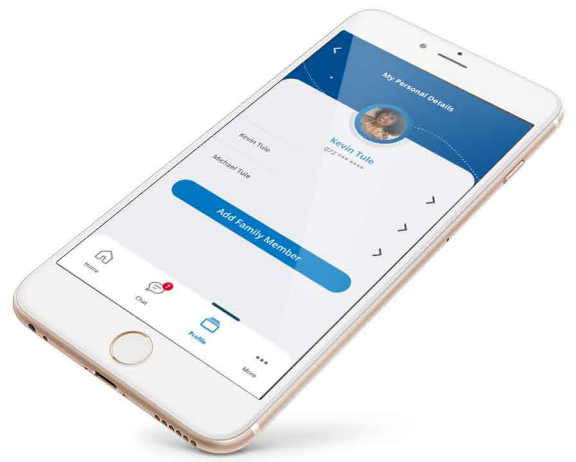


Please email Global Choices on clientservice@globalchoices.co.za for assistance or call the Assist Line on 0860 300 303.



(087) 004 9393
www.howdie.co.za

How to add a Family Member (*Optional*)



1 Open the Howdie Assist App

Main member to login to the App with their phone.



2 Select "Profile" in bottom menu

Client to click on Profile option from the Main Menu.

3 Select "Add Family Member" button

Client to select "Add Family Members" button.



4 New Member screen will display

A new member screen will display.

5 Enter Family Member's details

Client to enter the family member/s details. (Fields with a * are compulsory). Once completed click on "Add Family Member".



6 Added Successfully message

Popup window will say family member has been added successfully.



7 Family Member login

- Open the App
- Enter your mobile or ID number
- You will receive an OTP via SMS
- Enter OTP and select Login
- You will be navigated to the home page



(087) 004 9393
www.howdie.co.za

How to scan a Drivers or Vehicle License (*Optional*)



1 Open the Howdie Assist App

Member to login to the App with their phone.



2 Select "Profile" in bottom menu

Client to click on Profile option from the Main Menu.

3 Select "Drivers License" or "Vehicle License"

Client to select scan Drivers License or Vehicle License Disc.



4 Take a photo

The camera app will open on your phone, now take a photo of your Drivers License or Vehicle License Disc.



5 Success message

After process, success message will pop-up. Press done.

6 Error message

Should an error message pop-up, please ensure that the below isn't effected:



- A) A light isn't reflecting due flashlight on the drivers license while taking a photo/scanning.
- B) Ensure while scanning the back of the drivers license (bar code) that the photo doesn't blur.

How to report an Accident

On the Home screen the client can push the 24-H Assist button and will receive a call back from a Case Manager who will guide them through the process in gathering all the relevant details and assist with any roadside emergency.



(087) 004 9393
www.howdie.co.za

An authorised Financial Service Provider FSP #42879